

DESIGNZ LIFE STUDIO

TERMS AND CONDITIONS OF USE

Updated on: 4 July 2025

Applicable to: www.designzifestudio.com, www.designzlife.com, www.designsblisslife.com (collectively "Website") and all offline spaces operated by **Designz Life** including its studio, workshops, exhibitions, events, and pop-ups (collectively "Offline Outlets").

1. OVERVIEW

Welcome to **Designz Life** ("Company", "we", "us", or "our"). The following terms and conditions ("Terms") govern your access to and use of:

- Our websites and online stores;
- Our physical retail studio (located at 97, Santoshpur Avenue, Kolkata 700075);
- Our temporary outlets such as stalls, pop-ups, exhibitions, workshops, markets, or other public events (collectively, "Outlets");
- Any interactions (including purchases, bookings, or participation) online or offline.

By accessing our website, making a purchase from our outlets, or participating in any of our events or services, you agree to be bound by these Terms. If you do not accept any of these terms, you must not continue to access the website or interact with our services in any form.

2. ELIGIBILITY

By using our services, you confirm that:

- You are at least the age of majority in your state or country of residence;
 - You are legally capable of entering into binding contracts;
 - If you are under the age of 18, you are using the Website or participating in offline events under the supervision or with the consent of a parent or legal guardian.
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3. SCOPE OF SERVICES

We offer products (physical, digital, personalised) and services (including but not limited to holistic healing, oracle readings, workshops, and consultations). These services may be:

- Booked online via our Website;
- Purchased in-person at our Studio or pop-up events;
- Experienced digitally or physically depending on the format of delivery.

All purchases, irrespective of the platform or medium, are governed by these Terms, our **Privacy Policy**, and our **Refund & Return Policy**.

4. OFFLINE PURCHASES, EVENTS & WORKSHOPS

4.1 Products sold at our **studio, exhibitions, or pop-ups** are **non-returnable and non-refundable** unless found to be materially defective and reported at the point of sale or within 12 hours with evidence.

4.2 Entry to **events/workshops** is conditional upon prior registration and payment. Walk-ins may be allowed at our discretion.

4.3 We reserve the right to refuse admission to any person at our offline events without assigning a reason.

4.4 Participants in any workshop, meet-up, or event agree to maintain respectful behaviour. We reserve the right to remove any person exhibiting disruptive or unsafe conduct.

4.5 Personal belongings brought to events or outlets are the sole responsibility of the participant. Designz Life shall not be liable for theft, damage, or loss.

5. PRODUCT DISCLAIMER & CUSTOMISATION LIMITATIONS

5.1 Products displayed or sold are handmade and may vary slightly in texture, colour, or size. Such differences shall not be treated as defects.

5.2 Custom orders and bulk orders require written confirmation, advance payment, and longer fulfilment timelines.

5.3 We reserve the right to decline customisations that are technically or ethically unsuitable.

6. ACCURACY OF INFORMATION

While we make every effort to ensure the accuracy of product listings, event schedules, pricing, or availability, errors may occasionally occur. We reserve the right to correct such errors, cancel orders, or modify content without prior notice.

7. PRICING AND PAYMENTS

7.1 All prices are listed in INR (₹) and inclusive of applicable taxes unless otherwise stated.

7.2 We accept UPI, credit/debit cards, bank transfers, and approved payment gateways.

7.3 In case of online payments, confirmation of booking/purchase will only be sent after successful payment processing.

8. CANCELLATIONS

8.1 Orders for physical products can be cancelled before shipment only. Once dispatched, the return and refund policy applies.

8.2 Bookings for workshops/events can be cancelled up to 48 hours prior to the start time. No refunds will be issued for late cancellations or no-shows.

8.3 Designz Life reserves the right to cancel or reschedule any event, workshop, or order in case of unforeseen circumstances.

9. USER-GENERATED CONTENT AND INTERACTIONS

9.1 By sharing reviews, photos, feedback, or other content, you grant us a royalty-free, perpetual, and non-exclusive licence to use, publish, or adapt your content across platforms.

9.2 You may not impersonate others, use offensive language, or post misleading or defamatory content on any of our platforms (online or offline).

9.3 We reserve the right to remove or restrict any user-generated content at our sole discretion.

10. THIRD-PARTY LINKS & TOOLS

Our Website may offer links to third-party tools or websites. These are provided for convenience only. We are not responsible for their content, policies, or services and shall not be liable for any damage or loss arising from their use.

11. INTELLECTUAL PROPERTY

All content on our website and in our physical branding – including logos, product designs, names, text, photos, digital files, service formats, and layouts – is the intellectual property of Designz Life and/or its licensors.

You may not reproduce, duplicate, copy, sell, or exploit any portion of the service or content without our express written permission.

12. PROHIBITED USES

You agree not to use our platform or events:

- For unlawful or unauthorised purposes;
 - To abuse, harass, or harm others;
 - To misrepresent or impersonate others;
 - To transmit malicious code or attempt unauthorised access;
 - To disrupt or compromise the experience of other users/customers.
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13. LIMITATION OF LIABILITY

Designz Life is not liable for any direct, indirect, incidental, or consequential damages arising from your use of the Website, participation in any service or event, or purchase of any product, except where such liability cannot be excluded under Indian law.

You use our Website, events, and services at your own risk. All items and services are provided "as is" and "as available".

14. INDEMNITY

You agree to indemnify, defend and hold harmless Designz Life, its proprietors, affiliates, employees, service providers and representatives from any loss, damage, claim or demand arising out of your breach of these Terms or any law.

15. TERMINATION

We may suspend or terminate your access to our Website, services, or physical outlets at any time without prior notice if you breach these Terms. Any liabilities incurred before termination shall survive.

16. GOVERNING LAW & JURISDICTION

These Terms shall be governed and interpreted in accordance with the laws of India. Disputes, if any, shall be subject to the exclusive jurisdiction of the courts of Kolkata, West Bengal.

17. SEVERABILITY

If any provision of these Terms is found unlawful or unenforceable, the remaining provisions shall continue to be valid and enforceable to the fullest extent permissible by law.


18. AMENDMENTS


We reserve the right to revise these Terms at any time by updating this page. Continued use of our Website or services after such changes implies your acceptance.

19. CONTACT

For queries, feedback, or clarifications, contact:

Designz Life Studio

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